CASA SULL'ALBERO
LAGO DI COMO | SUITES & ROOMS | SPA | DESIGN & GREEN

GIFTVOUCHER

THE GIFT OF AN EXPERIENCE

GENERAL INFORMATION

1. What is Casa sull'Albero Gift Voucher
   Casa sull'Albero Gift Voucher is a stay of one night with or without dinner at Casa sull'Albero design boutique hotel, in Viale Penati 5/7 Malgrate (LC).

2. What is the validity of Casa sull'Albero Gift Voucher?
   The validity is 12 months from the date of purchase of the voucher.

3. What does Casa sull'Albero Gift Voucher include?
   Casa sull'Albero Gift Voucher is valid for 2 people and includes various types of accommodation.

ROMANTIC NIGHT

- One night stay
- breakfast room service
- Welcome gift
- 30-minute massage
- Dinner at the restaurant da Giovannino*

Room Garden View
€ 319 VAT included
Room Lake View
359 VAT included
Studio Suite Garden View
€ 399 VAT included
Studio Suite Lake View
€ 449 VAT included

* Three courses, water and coffee included.

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EMOTIONS BETWEEN NATURE AND DESIGN

- One night stay
- Breakfast room service
- Welcome drink

Room Garden View
€ 158 VAT included
Room Lake View
€ 185 VAT included
Studio Suite Garden View
€ 237 VAT included
Studio Suite Lake View
€ 309 VAT included

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TASTY SINS

- One night stay
- Breakfast room service
- Welcome drink
- Dinner at the restaurant da Giovannino*

Room Garden View
€ 246 VAT included
Room Lake View
€ 273 VAT included
Studio Suite Garden View
€ 325 VAT included
Studio Suite Lake View
€ 397 VAT included

* Three courses, water and coffee included.

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4. For how many people is a Voucher Gift Casa sull'Albero valid?
   The voucher is valid for two people

5. Can more than two people take advantage of the weekend?
   A third person is possible on request for some types of rooms

6. Is it possible to extend the stay?
   Yes, it is possible with a direct request to the structure

7. How can I contact you?
   It is possible to contact us by email at info@casa-sullalbero.it, or by calling +39 0341.1880440

PURCHASE INFORMATION

1. Where you can purchase aVoucher Gift Casa sull'Albero?
   The Gift Voucher can be purchased directly at Casa sull'Albero, by phone or by sending an email.

2. What payment methods do you accept?
   Credit card, bank transfer, cash on hand,

3. Is It possible to add a personalized message to my Voucher Gift Casa sull'Albero?
   Yes, you can add a personalized message by specifying it at the time of purchase.

4. If you change your mind, can I return the Voucher Gift Casa sull'Albero?
   No, the Voucher Gift is not refundable.

5. Which is the validity period of the voucher?
   The Voucher Gift has a validity period of 12 months from the purchase date.

6. Where can I check the exact expiry date?
   The expiry date is indicated on the physical or digital voucher.

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BOOKING INFORMATION

1. Where can I book my Voucher Gift?
   You can book by contacting la Casa sull'Albero by phone or by mail.

2. How much time do I have to book?
   Reservations can be made within 12 months, up to one week before the deadline of the voucher.

3. Is it possible to change a reservation?
   Yes, it is possible upon availability

4. Is it possible to purchase additional services?
   It is possible to purchase additional services at the time of purchase for those who give the gift, by contacting Casa sull'Albero before the arrival or at the time of the arrival for those who receive the gift.

5. How can I make a reservation?
   How can I make a reservation Casa sull'Albero by phone or by mail.

6. How can I receive a booking confirmation?
   Once the reservation is made, you will receive a confirmation email.

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THE GIFT OF AN EXPERIENCE

CHANGE AND CANCELLATION OF RESERVATION

1. Can I cancel the reservation?
   The reservation cannot be canceled

2. Are there any fees for canceling / modifying the reservation?
3. No, there are no additional costs to modify the reservation if the Gift Voucher is not modified (type of room, services, stay period).

4. Is it possible to make changes to the reservation?
   It is possible to make changes to the reservation by paying the difference to what is provided for in the Voucher

5. Is it possible to change the name of the reservation?
   Yes, it is possible.

6. Can I modify and / or cancel the additional services I have purchased?
   No, it's not possible.